

**PUBLIC SERVICE COMMISSION
OF WEST VIRGINIA
CHARLESTON**

Entered: April 30, 2026

CASE NO. 25-0841-W-42T

BECKLEY WATER COMPANY

Rule 42T tariff filing to increase rates and charges.

RECOMMENDED DECISION

The rates set forth in the Joint Stipulation and Agreement for Settlement (Stipulation) are adopted.

BACKGROUND

On September 24, 2025, Beckley Water Company (BWC) filed revised tariff sheets with an effective date of October 24, 2025, to implement increased rates generating an additional \$3,917,131 annually or 22.72 percent above currently approved rates and charges. BWC filed a supporting financial exhibit, direct testimony and other required documentation. Separately, BWC requested a waiver of the fifteen-day notice requirement within Rule 10.1.1.c of the Rules for the Construction and Filing of Tariffs, 150 C.S.R. Series 2 (Tariff Rules), to allow it to place a notice of this matter in its regular monthly bills.

On October 7, 2025, the Commission suspended implementation of the revised tariff sheets until July 21, 2026, and referred this matter to its Division of Administrative Law Judges (ALJ) for a Recommended Decision by May 22, 2026. The Commission deferred the waiver request to the ALJ Division and directed Commission Staff to file an audit report by March 3, 2026.

On October 20, 2025, the Commission acknowledged comments filed by the Raleigh County Commission and Delegate Roop.

On October 30, 2025, Staff requested the Commission direct BWC to supplement its rate application including data related to its bill analysis, proposed adjustments and rate design.

On November 3, 2025, the presiding ALJ directed BWC to respond to the October 30, 2025 Filing by November 19, 2025.

KAG

On November 19, 2025, BWC responded to the October 30, 2025 Filing and requested a waiver of Tariff Rule 20.7.

On December 4, 2025, BWC filed a completed Tariff Form 6 and publication affidavits demonstrating it published a notice of this matter in newspapers circulating in the counties where it provides utility service.

On March 3, 2026, Staff recommended revised rates below the level BWC requested.

On March 4, 2026, the presiding ALJ directed BWC to respond to the Staff rate recommendation by March 11, 2026.

On March 11, 2026, BWC objected to the rates Staff proposed and requested an evidentiary hearing.

On March 13, 2026, the presiding ALJ scheduled this matter for hearing on April 15, 2026, and directed BWC to provide notice of the hearing to customers by publication.

On March 16, 2026, BWC filed rebuttal testimony addressing the Staff rate recommendations.

On April 1, 2026, the Commission filed a copy of a press release regarding the scheduled hearing.

On April 14, 2026, BWC filed publication affidavits demonstrating it provided notice of the evidentiary hearing as directed by the March 13, 2026 Procedural Order.

On April 15, 2026, the parties appeared for the public comment and evidentiary hearing as scheduled. The Commission received comment from a number of BWC customers and testimony from the parties. The parties announced they reached a settlement and would file a written Stipulation with the Commission. (Transcript of the April 15, 2026 Hearing (Tr.).)

On April 24, 2026, the parties filed a Stipulation recommending increased rates consistent with their hearing representations.

The Commission has also received a number of written comments and protests.

EVIDENCE

The parties appeared for the evidentiary and public comment hearing in this matter as scheduled. Thereupon, the presiding ALJ opened the hearing to receive public comment. (Tr. at 6, 7.)

Kenneth Evans was the first person to offer public comment. Mr. Evans is a BWC customer and he is dissatisfied with the quality of the water BWC provides. The water has a strong chlorine odor and unsuitable to make coffee. He provides bottled water to his pet. BWC should improve its water quality before receiving higher rates. (Id. at 7-10.)

Gina Arsenault also provided public comment. Ms. Arsenault is a BWC customer who resides near Mr. Evans. She experienced a water leak beneath her concrete driveway. BWC removed a section of the concrete to repair the leak, but did not restore the concrete despite the leak occurring in September 2025. Ms. Arsenault does not park there for fear the area will collapse. She hasn't filed a complaint with the Commission, but hopes BWC will repair the concrete. Her water also has a strong chlorine smell. Chlorine is not good for skin or clothes washed in the water. Customers should not be required to pay for unusable water. She is a nurse who works for a Charleston hospital. (Id. at 10-14.)

Christina Baisden offered the next public comment. Ms. Baisden is a BWC customer and community advocate who frequently reports issues regarding BWC. In regard to infrastructure, she noted frequent line breaks in the vicinity of Vance Drive and Orchard Avenue. The line breaks result in water flowing into the street. A line break is allowing air bubbles into Ms. Baisden's plumbing. BWC is not providing customer notice of line breaks. Customers refrain from reporting minor leaks. BWC customers cannot afford increased rates and BWC received higher rates in 2024. The existing stepped rates were not explained. Ms. Baisden went to the BWC office to review its rate proposal and no materials were available as advertised. The public should have better access to information regarding this matter than what was provided. The Commission website is not easily accessible, particularly for seniors. Ms. Baisden works to get information out to residents including by posting a notice of this hearing on Facebook. A rate increase should result in infrastructure investments. There is no current construction on Orchard Avenue and a large pothole is visible. (Id. at 14-19.)

Jim Boyd also offered public comment. Mr. Boyd has been a Sophia resident for 18 years and experiences frequent water service outages. BWC doesn't provide notice of service outages and the water provided is muddy at times. He has refrained from filing a formal complaint with the Commission, but service quality hasn't improved. Mr. Boyd has not observed any installation of new pipe during his time residing in Sophia. BWC workers are great and Mr. Boyd has some experience working with water infrastructure. In response to his calls to BWC, Mr.

Boyd was told a given outage either resulted from a line break or empty tank. Empty tanks are an indication of no emergency generators. Mr. Boyd would like to know more about the infrastructure investments BWC has made given its apparent lack of pipe installation in Sophia. Occasions where BWC cannot explain a service outage are unacceptable. A BWC service outage in either 2022 or 2023 lasted approximately two weeks. BWC has no excuse for failing to maintain its infrastructure or neglecting to install backup equipment to maintain reliable service.

Mr. Boyd believes BWC doesn't install check valves or backflow preventers. He consulted with a Commission engineering technician regarding that omission. Staff installed a pressure recorder at Mr. Boyd's residence. BWC experienced a mainline break when the Staff representative was present. The leak was ongoing for several weeks before BWC repaired it and BWC repaired the same location previously. Mr. Boyd is aware of similar locations where BWC simply patched existing mains. He believes BWC was aware of the Staff investigation regarding its line pressure at his residence. The pressure improved when he made an assistance request to Staff. The line pressure is good at the moment, but Mr. Boyd has no confidence it will remain adequate based on past history. BWC should demonstrate it is improving service before receiving increased rates. Mr. Boyd believes BWC has a substantial repair backlog of unresolved leaks. (Id. at 19-27.)

Mayor Ralph Sallie from Sophia also offered public comment. Mayor Sallie has received a number of complaints regarding BWC rates. He represented BWC habitually patches its lines instead of replacing them. Water service is a perennial problem in Sophia. Mayor Sallie owns several rental properties. BWC will repair a line, but it doesn't fully restore the repair location. In one area, BWC repaired the same line four times instead of replacing it. He's noted oily or muddy water in Sophia regularly. A BWC leak washed out the soil beneath rentals he owns, but BWC would not come meet with him regarding the matter. On the other hand, Mayor Sallie recognizes the difficulty of procuring quality laborers. Sophia residents oppose the rate increase. BWC doesn't follow through with commitments made by phone. (Id. at 28-31.)

Daniel Lilly made the next public comment. Mr. Lilly expressed concern regarding the cuts made in local streets and highways. Repairs made after excavations are not lasting and leave holes he must swerve to avoid when driving. The State was forced to address some areas where BWC repaired a line. BWC lines leak constantly. An area near Mr. Lilly's residence has leaked since last fall. Mr. Lilly is willing to report the leak to BWC. His water pressure fluctuates which makes showering difficult at times. BWC did not substantively address the matter. (Id. at 31-33.)

Koleen Finch also offered comment. Ms. Finch is concerned about the impact of higher BWC rates on seniors and the potential effect on sewer rates.

She noted a leak near Harper Road has caused ice on the road for several years. (Id. at 34, 35.)

Senator Rollan Roberts also offered public comment. He lives in Beaver and receives water service from a BWC resale customer. Senator Roberts is involved with a church and a school in the same area. He receives a large number of complaints regarding utility bills of all types. BWC has a number of improvements it needs to do. He's dissatisfied with the numerous water quality advisories he receives, including notices with handwritten additions. Repeated water quality advisories are inconsistent with good utility management. Intervention by the Commission should not be necessary. Rate increases are necessary, but utilities should also be accountable for maintaining infrastructure. BWC has a number of ongoing problems.

The Commission website is not user friendly and Sen. Roberts encouraged the Commission to improve it. Utilities often request higher rates than needed with the expectation the Commission will grant a smaller increase. The process whereby customers feel compelled to come before the Commission to make comments should not be needed to improve service. BWC has done a poor job of public relations and fails to communicate with the public. Sen. Roberts expressed interest in how BWC will invest revenue in its infrastructure including its distribution system improvement charge (DSIC). Sen. Roberts is concerned residents are adversely impacted by higher utility bills along with other macroeconomic conditions reducing their financial condition. He would like to increase the available information for consumers justifying increased rates. (Id. at 35-40.)

Lynsey Setliff offered the final public comment. Ms. Setliff is also concerned about the impact of higher rates on seniors. Seniors often don't have higher incomes to offset increased rates. She has received a number of advisories regarding water quality. Line repairs are a frequent sight in the area. Ms. Setliff believes the water is unsafe to drink or use to shower on some occasions. She objects to increased rates for water she is often unable to use. She uses a water filter which imposes an additional expense on her household. (Id. at 41, 42.)

Thereupon, the public comment portion of the hearing closed and the Commission shifted to receiving evidence on the rate application. BWC advised the Commission the parties reached an agreement in principle regarding its rate request. They expected to reduce their agreement to writing and agreed to file a stipulation within a week. (Id. at 42-44, 75.) BWC Exs. 1 through 8 were marked. (Id. at 44, 45.)

BWC called Drew Wooldridge as its witness in this proceeding. Mr. Wooldridge is the financial controller for BWC and has held that role for just over three years. (Id. at 46, 47.) He holds a master's degree in accounting and is a Certified Public Accountant in West Virginia. (Id. at 47, 48.) The witness handles

all accounting records and payroll for BWC as well as its rate proceedings. (Id. at 48.) BWC initially sought an increase of approximately \$3.9 million annually or 22.72 percent. The request was based on increased costs for labor, materials and capital investments. Staff recommended a smaller increase of \$1.2 million or 7.29 percent. (Id. at 48, 49.) The parties entered settlement negotiations to reach a compromise resulting in a recommended increase of \$1,909,154 annually or 11.54 percent. The agreed increase incorporates a rate of return of 8.09 percent. The parties have not reduced their agreement to writing and need to finalize some of the underlying details. (Id. at 49-52.) The average residential bill should be approximately \$38.68 monthly representing an increase of \$4.51 over current rates. That amount should allow BWC to cover its operation and capital costs. (Id. at 50, 51.)

BWC does not oppose simplifying its tariff to a single schedule and it intends to continue to work toward one schedule applicable to all customers. Moving to a single schedule should be feasible the next time it applies for revised rates. (Id. at 52, 53.) BWC is working to fill the vacancies discussed in its direct testimony. It has hired new employees, but continues to lose existing employees in different departments. Vacancies range between six to ten positions at any given time. Approving the agreed rates is a step toward addressing the turnover. (Id. at 53-56.)

A street adjacent to Orchard Avenue is covered by the DSIC mechanism. DSIC allowed BWC to replace thousands of feet of line. BWC hopes to continue to make similar investments and thereby reduce leaks. (Id. at 56, 57.) BWC water loss is approximately 25 percent, but DSIC has allowed BWC to reduce its lost water and trend in the right direction. (Id. at 57, 58.) It intends to continue pursuing the DSIC program. BWC has a telemetry system allowing it to remotely monitor its storage tanks from the water plant. That data is also available to senior managers. (Id. at 58, 59.)

Mr. Woolridge believes the handwritten message described in public comment was provided by a BWC resale customer and was not distributed by BWC. BWC water meets the required quality standards. (Id. at 59, 60.) It has a customer notification system capable of providing phone or text messages to an area impacted by an advisory. The system is tied to the GIS data BWC maintains. (Id. at 60.) The witness continues to stand by the testimony he filed as well as the testimony other BWC witnesses. The Commission should adopt the settlement between the parties. (Id. at 60, 61.) BWC Exs. 1 through 8 were admitted into the hearing record without objection. (Id. at 62.) BWC rested its presentation in this matter. (Id. at 62, 63.)

Staff called Charles Johnson as its witness. Mr. Johnson is a Commission analyst who has worked in that role since June 2018. He reviewed this matter as the assigned analyst and filed testimony on March 11, 2026. The witness stands

by his testimony and Staff requested the Commission consider that testimony as Staff Ex. 1. (Id. at 63-66.) Mr. Johnson noted the \$1.9 million figure does not include expected forfeited discounts or penalties which will result in a gross increase just over \$2 million or 11.78 percent. (Id. at 65, 66.) The witness initially recommended a smaller increase than the stipulated amount presented at hearing. Staff and BWC compromised on certain issues, but the changes must account for taxes and other expenses to yield the stipulated increase. (Id. at 66-69.) The stipulated rate of return will be 8.09 percent with a return on equity of 9.8 percent. (Id. at 67, 68.) The agreed rates are adequate for BWC to operate. (Id. at 69.)

The BWC DSIC program is similar to a process established by statute for gas utilities. It includes investments in the rehabilitation of distribution infrastructure and is quantified as a percentage of the customer bill somewhat similar to a sales tax. Investments are eventually incorporated into the BWC rate base. The long true-up period for the current BWC DSIC cycle complicated that process and only a portion of the DSIC balance was placed in the rate base in this proceeding. (Id. at 70, 71.) DSIC is intended to encourage utilities to invest in water infrastructure or to acquire troubled systems. Staff oversees the DSIC process and it encourages BWC to continue investing in its infrastructure. (Id. at 72, 73.) Staff recommends the Commission adopt the Stipulation and believes it's a reasonable resolution of this matter. (Id. at 73.) The request to consider the report Staff previously filed was granted and the hearing record closed. (Id. at 74, 75.)

DISCUSSION

Stipulated Rates

BWC initially requested an increase calculated to generate an additional \$3.917 million annually or 22.72 percent above current rates. BWC represented it needed additional rates to offset increased expenses and to finance capital expenditures. (Tr. at 48, 49.) Staff conducted an audit in this matter and recommended the Commission increase BWC revenue by approximately \$1.256 million annually or 7.29 percent. The Staff recommendation also incorporated efforts to incrementally unify rates between various BWC service areas. (Staff Ex. 1, March 3, 2026 Staff Report.) BWC filed rebuttal testimony in response to the Staff recommendations. (BWC Exs. 4, 6, 8.)

The parties subsequently entered into settlement negotiations that produced a compromise rate recommendation filed on April 24, 2026. The revised rates are set forth in Appendix A to this Recommended Decision. The rates from the Stipulation reflect an increase of \$2,031,184 annually to base rates or 11.78 percent above current rates. The parties noted the stipulated rates represent a return on equity of 9.8 percent. They attached a full proposed tariff and supporting revenue calculations to their Stipulation.

The Stipulation together with the financial exhibits admitted at hearing demonstrate the agreed rates, terms and conditions are a just and reasonable resolution of this matter. The stipulated rates will provide adequate revenue to allow BWC to operate and meet its necessary expenses. The agreed revenue is also adequate to provide BWC a reasonable opportunity to earn a return on its capital investment. While the rates BWC initially requested drew substantial public protest, the rates set forth in the Stipulation are substantially less than the amount requested. Thus, the Commission will adopt the settlement tendered by the parties. (W.Va. Code §24-2-4a.) The Commission has recognized settlements are a significant assistance to the Commission that reduce litigation and benefit all parties, including ratepayers. (Monongahela Power Company and the Potomac Edison Company, Case Nos., 14-0701-E-D and 14-0702-E-42T, (Commission Order, February 3, 2015) at 12.)

BWC shall continue to work toward unifying rates between BWC service territories and is strongly urged to include a class cost of service study supporting unified rates with its next general rate filing. (See, Frankfort Public Service District, Case No. 15-1915-PSD-CN (Recommended Decision Entered August 12, 2016, Final September 1, 2016).)

BWC will file an original and six copies of revised tariff sheets reflecting the rates and charges approved in this Recommended Decision with the Commission Tariff Office within thirty days of the effective date thereof.

Notice and Waiver

BWC provided notice of this matter to its customers by publication in a newspaper circulating in the counties where it provides utility service, by posting and as a bill insert. (Tariff Form 6.) It also provided notice of the evidentiary/public comment hearing conducted on April 15, 2026. (April 14, 2026 Filing.) BWC, however, requested a waiver of Tariff Rule 10.1.1.c as its bill notice was not expected to arrive fifteen days before the proposed effective date of the rates initially proposed. That tariff did not take effect as the Commission suspended its implementation on October 7, 2025. Under the circumstances presented, it is reasonable to grant the waiver pursuant to Tariff Rule 2.2. BWC should not expect a similar waiver in the future. The notice requirements of the Tariff Rules are an important component of the regulatory process and shall not be ignored by a public utility.

Outage Notices

In response to the enactment of W.Va. Code §24-2-22, the Commission issued General Order 267, directing public utilities to formulate a plan to notify customers of planned and unexpected disruptions of utility services. BWC has infrastructure to notify customers of outages as described at hearing. Certain

public comments, however, expressed concern regarding a lack of communication from BWC regarding service outages. The Commission believes BWC should encourage its customers to provide contact information allowing it to send notices of outages using its system. Thus, BWC will either include a bill insert or add a prominent notice on three upcoming customer bills advising its customers of the notification system and how they can receive notifications of service outages or update contact information as appropriate.

FINDINGS OF FACT

1. BWC filed revised tariff sheets reflecting an additional 22.72 percent in rates and projected to generate an additional \$3,917,131 million annually to offset increased costs. (Application.)

2. BWC serves approximately 22,200 water customers primarily in Raleigh County. (Id., at Tariff Form 2.)

3. Staff calculated BWC operated at going level with negative net income during the test year. It initially recommended increased rates generating an additional \$1.256 million annually or 7.29 percent above current rates. (Staff Ex. 1, March 3, 2026 Staff Report.)

4. The parties jointly recommended adoption of the rates set forth in Attachment 2 to the Stipulation. The rates in the Stipulation should generate an additional 11.78 percent over current rates or \$2,031,184 annually. (Stipulation.)

5. The agreed rates set forth in the Stipulation provide BWC an opportunity to earn a return on equity of 9.8 percent after meeting its operating expenses. (Id., Tr. at 68.)

6. BWC provided notice of this matter to its customers by publication, posting and a bill insert. It also provided notice to resale customers by certified mail. (December 4, 2025 Filing, April 14, 2026 Filing.)

7. BWC requested a waiver of the notice requirements of Tariff Rules citing a delay in providing notice to customers by bill insert. (September 24, 2025 Motion.)

8. The Commission received approximately 90 written comments from residential customers objecting to the rate increase BWC initially proposed. (Case File Generally.)

CONCLUSIONS OF LAW

1. The rates and charges set forth in the Stipulation are just and reasonable. (W.Va. Code §24-2-4a.)
2. BWC must file an original and six copies of revised tariff sheets reflecting the stipulated rates and charges approved by this Recommended Decision. The tariff sheets should also reflect that the revised rates were approved in this proceeding. (Tariff Rule 3.8.)
3. BWC provided adequate notice of this proceeding and it is reasonable to grant the requested waiver. (Tariff Rules 2.2 and 10.1.)
4. Public utilities should encourage customers to provide data allowing service outage notifications consistent with W.Va. Code §24-2-22 and G.O. 267.

ORDER

IT IS THEREFORE ORDERED that the Stipulation filed on April 24, 2026, is adopted in full resolution of this matter.

IT IS FURTHER ORDERED that the rates and charges set forth in Appendix A to this Recommended Decision are approved for use by BWC for all potable water service rendered on or after the completion of the suspension period previously established by the Commission.

IT IS FURTHER ORDERED that within thirty days of the effective date of the rates set forth in Appendix A, BWC shall file an original and six copies of revised tariff sheets reflecting the rates approved by this Recommended Decision.

IT IS FURTHER ORDERED that the waiver request filed on September 24, 2025, is granted.

IT IS FURTHER ORDERED that BWC encourage its customers to participate and/or provide information allowing them to receive messages from its customer notification system through the use of prominent bill messages or a bill insert for three consecutive months once this Recommended Decision becomes a final Commission Order.

IT IS FURTHER ORDERED that this matter is removed from the active docket of Commission cases on the effective date of this Recommended Decision.

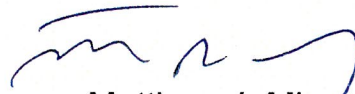
The Executive Secretary is ordered to serve this Order upon the Commission and its Staff by hand delivery, upon all parties of record who have

filed an e-service agreement with the Commission by electronic service and upon all other parties by United States First Class Mail.

Leave is granted to the parties to file written exceptions supported by a brief with the Executive Secretary of the Commission within fifteen days of the date of this Order. If exceptions are filed, the parties filing exceptions shall certify that all parties of record have been served the exceptions.

If no exceptions are filed, this Order shall become the Order of the Commission, without further action or order, five days following the expiration of the fifteen-day time period, unless it is ordered stayed by the Commission.

Any party may request waiver of the right to file exceptions by filing an appropriate petition in writing with the Executive Secretary. No such waiver, however, will be effective until approved by order of the Commission.



Matthew J. Minney
Deputy Chief Administrative Law Judge

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BECKLEY WATER COMPANY
CASE NO. 25-0841-W-42T

APPROVED RATES
Effective for service rendered on and after July 21, 2026

APPLICABILITY

Applicable within the entire territory served (excluding the territory previously served by Bradley Public Service District, Cabell Heights Water Company, Crab Orchard Water Company, Town of Sophia and for sale for resale water customers.)

AVAILABILITY

Available for general domestic, commercial and industrial service and for public authorities (excluding the territory previously served by Bradley Public Service District, Cabell Heights Water Company, Crab Orchard Water Company and the Town of Sophia) and for sale for resale water service.

RATES (Customers with metered water supply)

First	2,000 gallons used per month	\$ 13.11 per 1,000 gallons
Next	23,000 gallons used per month	\$ 12.07 per 1,000 gallons
Next	975,000 gallons used per month	\$ 6.35 per 1,000 gallons
All Over	1,000,000 gallons used per month	\$ 3.60 per 1,000 gallons

MINIMUM CHARGE

No bill will be rendered for less than the following amounts according to the size of the meter installed:

5/8	inch meter	\$ 26.22 per month
3/4	inch meter	\$ 39.33 per month
1	inch meter	\$ 65.55 per month
1-1/2	inch meter	\$ 131.10 per month
2	inch meter	\$ 209.76 per month
3	inch meter	\$ 393.30 per month
4	inch meter	\$ 655.50 per month
6	inch meter	\$ 1,311.00 per month
8	inch meter	\$ 2,097.60 per month

Both the minimum charge and rate components above are subject to application of the DSIC Rate Component percentages specified in Schedule No. 7.

RETURNED CHECK CHARGE

A service charge equal to the actual bank fee assessed to the water company or a maximum of \$25.00 will be imposed upon any customer whose check for payment of charges is returned by the bank due to insufficient funds.

DELAYED PAYMENT PENALTY

The above schedule is net. On all current accounts not paid in full when due, ten percent (10%) will be added to the net current amount unpaid. This delayed payment penalty is not interest and is to be collected only once for each bill where it is appropriate.

RECONNECTION CHARGE

\$25.00 for reconnection during normal office hours Monday through Friday 7:30 a.m. – 4:00 p.m.; at the request of the customer, \$75.00 for reconnection after 4:00 p.m., Monday through Friday, weekends and holidays. To be charged whenever the supply of water is turned off for violation of rules, non-payment of bills, or fraudulent use of water.

SECURITY DEPOSITS

A refundable security deposit of 1/12 the annual estimated charge for residential customers shall be required prior to service being connected or reconnected. A refundable security deposit of 1/6 the annual estimated charge for commercial customers shall be required prior to service being connected or reconnected. Said deposit shall be refunded with interest (as stated in the Commission Rules) after twelve consecutive months of on time payments.

LEAK ADJUSTMENT RATE

\$1.00 per 1,000 gallons to be used when a bill reflects unusual consumption which can be attributed to eligible leakage on customer's side of the meter. This rate shall be applied to all such unusual consumption above 200% of the customer's historical average usage.

APPROVED RATES
Effective for service rendered on and after July 21, 2026

APPLICABILITY

Applicable within the entire territory previously served by Bradley Public Service District.

AVAILABILITY

Available for general domestic, commercial and industrial water service.

RATES (Customers with metered water supply)

First	2,000 gallons used per month	\$ 13.11 per 1,000 gallons
Next	23,000 gallons used per month	\$ 12.07 per 1,000 gallons
Next	975,000 gallons used per month	\$ 7.93 per 1,000 gallons
All Over	1,000,000 gallons used per month	\$ 7.92 per 1,000 gallons

MINIMUM CHARGE

No bill will be rendered for less than the following amounts according to the size of the meter installed:

5/8	inch meter	\$ 26.22 per month
3/4	inch meter	\$ 39.33 per month
1	inch meter	\$ 65.55 per month
1-1/2	inch meter	\$ 131.10 per month
2	inch meter	\$ 209.76 per month
3	inch meter	\$ 393.30 per month
4	inch meter	\$ 655.50 per month
6	inch meter	\$ 1,311.00 per month
8	inch meter	\$ 2,097.60 per month

Both the minimum charge and rate components above are subject to application of the DSIC Rate Component percentages specified in Schedule No. 7.

RESALE RATE

All water for resale to the Town of Pax will be billed in accordance to the approved rate of \$4.79 per 1,000 gallons.

These rates are subject to application of the DSIC Rate Component percentages specified in Schedule No. 7.

RETURNED CHECK CHARGE

A service charge equal to the actual bank fee assessed to the water company or a maximum of \$25.00 will be imposed upon any customer whose check for payment of charges is returned by the bank due to insufficient funds.

DELAYED PAYMENT PENALTY

The above schedule is net. On all current accounts not paid in full when due, ten percent (10%) will be added to the net current amount unpaid. This delayed payment penalty is not interest and is to be collected only once for each bill where it is appropriate.

RECONNECTION CHARGE

\$25.00 for reconnection during normal office hours Monday through Friday 7:30 a.m. – 4:00 p.m.; at the request of the customer, \$75.00 for reconnection after 4:00 p.m. Monday through Friday, weekends and holidays. To be charged whenever the supply of water is turned off for violation of rules, non-payment of bills, or fraudulent use of water.

SECURITY DEPOSITS

A refundable security deposit of 1/12 the annual estimated charge for residential customers shall be required prior to service being connected or reconnected. A refundable security deposit of 1/6 the annual estimated charge for commercial customers shall be required prior to service being connected or reconnected. Said deposit shall be refunded with interest (as stated in the Commission Rules) after twelve consecutive months of on time payments.

LEAK ADJUSTMENT RATE

\$1.00 per 1,000 gallons to be used when a bill reflects unusual consumption which can be attributed to eligible leakage on customer's side of the meter. This rate shall be applied to all such unusual consumption above 200% of the customer's historical average usage.

APPROVED RATES
Effective for service rendered on and after July 21, 2026

APPLICABILITY

Applicable within the entire territory previously served by Cabell Heights Water Company.

AVAILABILITY

Available for general domestic, commercial and industrial water service.

RATES (Customers with metered water supply)

First	2,000 gallons used per month	\$ 13.11 per 1,000 gallons
Next	23,000 gallons used per month	\$ 12.07 per 1,000 gallons
Next	975,000 gallons used per month	\$ 6.35 per 1,000 gallons
All Over	1,000,000 gallons used per month	\$ 3.60 per 1,000 gallons

MINIMUM CHARGE

No bill will be rendered for less than the following amounts according to the size of the meter installed:

5/8	inch meter	\$ 26.22 per month
1	inch meter	\$ 65.55 per month
1-1/2	inch meter	\$ 104.88 per month
2	inch meter	\$ 209.76 per month

Both the minimum charge and rate components above are subject to application of the DSIC Rate Component percentages specified in Schedule No. 7.

RETURNED CHECK CHARGE

A service charge equal to the actual bank fee assessed to the water company or a maximum of \$25.00 will be imposed upon any customer whose check for payment of charges is returned by the bank due to insufficient funds.

DELAYED PAYMENT PENALTY

The above schedule is net. On all current accounts not paid in full when due, ten percent (10%) will be added to the net current amount unpaid. This delayed payment penalty is not interest and is to be collected only once for each bill where it is appropriate.

RECONNECTION CHARGE

\$25.00 for reconnection during normal office hours Monday through Friday 7:30 a.m. – 4:00 p.m.; at the request of the customer, \$75.00 for reconnection after 4:00 p.m., Monday through Friday, weekends and holidays. To be charged whenever the supply of water is turned off for violation of rules, non-payment of bills, or fraudulent use of water.

SECURITY DEPOSITS

A refundable security deposit of $\frac{1}{12}$ the annual estimated charge for residential customers shall be required prior to service being connected or reconnected. A refundable security deposit of $\frac{1}{6}$ the annual estimated charge for commercial customers shall be required prior to service being connected or reconnected. Said deposit shall be refunded with interest (as stated in the Commission Rules) after twelve consecutive months of on time payments.

LEAK ADJUSTMENT RATE

\$1.00 per 1,000 gallons to be used when a bill reflects unusual consumption which can be attributed to eligible leakage on customer's side of the meter. This rate shall be applied to all such unusual consumption above 200% of the customer's historical average usage.

APPROVED RATES
Effective for service rendered on and after July 21, 2026

APPLICABILITY

Applicable within the entire territory previously served by Crab Orchard Water Company.

AVAILABILITY

Available for general domestic, commercial and industrial water service.

RATES (Customers with metered water supply)

First	2,000 gallons used per month	\$ 13.11 per 1,000 gallons
Next	23,000 gallons used per month	\$ 12.07 per 1,000 gallons
Next	975,000 gallons used per month	\$ 6.35 per 1,000 gallons
All Over	1,000,000 gallons used per month	\$ 3.60 per 1,000 gallons

MINIMUM CHARGE

No bill will be rendered for less than the following amounts according to the size of the meter installed:

5/8	inch meter	\$ 26.22 per month
3/4	inch meter	\$ 39.33 per month
1	inch meter	\$ 65.55 per month
1-1/2	inch meter	\$ 104.88 per month
2	inch meter	\$ 209.76 per month
3	inch meter	\$ 393.30 per month

Both the minimum charge and rate components above are subject to application of the DSIC Rate Component percentages specified in Schedule No. 7.

RETURNED CHECK CHARGE

A service charge equal to the actual bank fee assessed to the water company or a maximum of \$25.00 will be imposed upon any customer whose check for payment of charges is returned by the bank due to insufficient funds.

PRIVATE FIRE PROTECTION SERVICE

Where connections, hydrants, sprinklers, etc., on private property are maintained by a private consumer. Customers are billed monthly:

RATE

3 inch service line with hydrants, sprinklers, and/or hose connections	\$142.50 per year
4 inch service line with hydrants, sprinklers, and/or hose connections	\$201.26 per year
6 inch service line with hydrants, sprinklers, and/or hose connections	\$335.51 per year
8 inch service line with hydrants, sprinklers, and/or hose connections	\$596.66 per year

These rate(s) are subject to application of the DSIC Rate Component percentages specified in Schedule No. 7.

DELAYED PAYMENT PENALTY

The above schedule is net. On all current accounts not paid in full when due, ten percent (10%) will be added to the net current amount unpaid. This delayed payment penalty is not interest and is to be collected only once for each bill where it is appropriate.

RECONNECTION CHARGE

\$25.00 for reconnection during normal office hours Monday through Friday 7:30 a.m. – 4:00 p.m.; at the request of the customer, \$75.00 for reconnection after 4:00 p.m., Monday through Friday, weekends and holidays. To be charged whenever the supply of water is turned off for violation of rules, non-payment of bills, or fraudulent use of water.

CONNECTION FEES - \$20.00

SECURITY DEPOSITS

A refundable security deposit of 1/12 the annual estimated charge for residential customers shall be required prior to service being connected or reconnected. A refundable security deposit of 1/6 the annual estimated charge for commercial customers shall be required prior to service being connected or reconnected. Said deposit shall be refunded with interest (as stated in the Commission Rules) after twelve consecutive months of on time payments.

LEAK ADJUSTMENT RATE

\$1.00 per 1,000 gallons to be used when a bill reflects unusual consumption which can be attributed to eligible leakage on customer's side of the meter. This rate shall be applied to all such unusual consumption above 200% of the customer's historical average usage.

APPROVED RATES
Effective for service rendered on and after July 21, 2026

APPLICABILITY

Applicable within the entire territory previously served by the Town of Sophia.

AVAILABILITY

Available for general domestic, commercial and industrial water service.

RATES (Customers with metered water supply)

First	2,000 gallons used per month	\$ 13.11 per 1,000 gallons
Next	23,000 gallons used per month	\$ 12.07 per 1,000 gallons
Next	975,000 gallons used per month	\$ 6.35 per 1,000 gallons
All Over	1,000,000 gallons used per month	\$ 3.60 per 1,000 gallons

MINIMUM CHARGE

No bill will be rendered for less than the following amounts according to the size of the meter installed:

5/8	inch meter	\$ 26.22 per month
3/4	inch meter	\$ 39.33 per month
1	inch meter	\$ 65.55 per month
1-1/2	inch meter	\$ 131.10 per month
2	inch meter	\$ 209.76 per month

Both the minimum charge and rate components above are subject to application of the DSIC Rate Component percentages specified in Schedule No. 7.

RESALE RATE

All water for resale to Raleigh County PSD will be billed in accordance to the approved rate of \$5.23 per 1,000 gallons.

These rate(s) are subject to application of the DSIC Rate Component percentages specified in Schedule No. 7.

RETURNED CHECK CHARGE

A service charge equal to the actual bank fee assessed to the water company or a maximum of \$25.00 will be imposed upon any customer whose check for payment of charges is returned by the bank due to insufficient funds.

PRIVATE FIRE PROTECTION SERVICE

Where connections, hydrants, sprinklers, etc., on private property are maintained by consumer: \$17.03 per month per service.

These rate(s) are subject to application of the DSIC Rate Component percentages specified in Schedule No. 7.

MUNICIPAL EXCISE TAX SURCHARGE

Customers receiving water service within the corporate limits of the Town of Sophia shall pay a surcharge of two percent.

DELAYED PAYMENT PENALTY

The above schedule is net. On all current accounts not paid in full when due, ten percent (10%) will be added to the net amount unpaid. This delayed payment penalty is not interest and is to be collected only once for each bill where it is appropriate.

RECONNECTION CHARGE

\$25.00 for reconnection during normal office hours Monday through Friday 8:00 a.m. – 4:30 p.m.; at the request of the customer, \$75.00 for reconnection after 4:30 p.m., Monday through Friday, weekends and holidays. To be charged whenever the supply of water is turned off for violation of rules, non-payment of bills, or fraudulent use of water.

TAP FEE

The following charge is to be made whenever the utility installs a new tap to serve an applicant. A tap fee of \$250.00 will be charged to customers applying for service outside of a certificate proceeding before the Commission for each new tap to the system.

SECURITY DEPOSITS

A refundable security deposit of 1/12 the annual estimated charge for residential customers shall be required prior to service being connected or reconnected. A refundable security deposit of 1/6 the annual estimated charge for commercial customers shall be required prior to service being connected or reconnected. Said deposit shall be refunded with interest (as stated in the Rules) after twelve consecutive months of on time payments.

LEAK ADJUSTMENT RATE

\$1.00 per 1,000 gallons to be used when a bill reflects unusual consumption which can be attributed to eligible leakage on customer's side of the meter. This rate shall be applied to all such unusual consumption above 200% of the customer's historical average usage.

APPROVED RATES
Effective for service rendered on and after July 21, 2026

APPLICABILITY

Applicable within the entire territory previously served, where line capacity is available, excluding the territory previously served by Crab Orchard Water Company and the Town of Sophia.

AVAILABILITY

Available for Private Fire Protection service where mains are of sufficient capacity.

PRIVATE FIRE PROTECTION SERVICE

Where connections, hydrants, sprinklers, etc., on private property are maintained by a consumer. Customers are billed monthly:

RATE

3 inch service line with hydrants, sprinklers, and/or hose connections	\$217.41 per year
4 inch service line with hydrants, sprinklers, and/or hose connections	\$325.57 per year
6 inch service line with hydrants, sprinklers, and/or hose connections	\$541.86 per year
8 inch service line with hydrants, sprinklers, and/or hose connections	\$964.31 per year
10 inch service line with hydrants, sprinklers, and/or hose connections	\$1,841.85 per year
12 inch service line with hydrants, sprinklers, and/or hose connections	\$7,068.91 per year

These rate(s) are subject to application of the DSIC Rate Component percentages specified in Schedule No. 7.

RETURNED CHECK CHARGE

A service charge equal to the actual bank fee assessed to the water company or a maximum of \$25.00 will be imposed upon any customer whose check for payment of charges is returned by the bank due to insufficient funds.

DELAYED PAYMENT PENALTY

The above schedule is net. On all current accounts not paid in full when due, ten percent (10%) will be added to the net current amount unpaid. This delayed payment penalty is not interest and is to be collected only once for each bill where it is appropriate.

RECONNECTION CHARGE

\$25.00 for reconnection during normal office hours Monday through Friday 7:30 a.m. – 4:00 p.m.; at the request of the customer, \$75.00 for reconnection after 4:00 p.m., Monday through Friday, weekends and holidays. To be charged whenever the supply of water is turned off for violation of rules, non-payment of bills, or fraudulent use of water.

LEAK ADJUSTMENT RATE

\$1.00 per 1,000 gallons to be used when a bill reflects unusual consumption which can be attributed to eligible leakage on customer's side of the meter. This rate shall be applied to all such unusual consumption above 200% of the customer's historical average usage.

APPROVED RATES
Effective for service rendered on and after July 21, 2026

APPLICABILITY

Applicable in entire territory served, where line capacity is available.

AVAILABILITY

Available to municipalities with a population exceeding 10,000 citizens for public fire protection.

PUBLIC FIRE PROTECTION

\$227.57 per year for each hydrant, payable monthly. Additional hydrants installed on six inch (6") or larger mains at the same rate, payable monthly.

These rate(s) are subject to application of the DSIC Rate Component percentages specified in Schedule No. 7.

RETURNED CHECK CHARGE

A service charge equal to the actual bank fee assessed to the water company or a maximum of \$25.00 will be imposed upon any customer whose check for payment of charges is returned by the bank due to insufficient funds.

DELAYED PAYMENT PENALTY

The above schedule is net. On all current accounts not paid in full when due, ten percent (10%) will be added to the net current amount unpaid. This delayed payment penalty is not interest and is to be collected only once for each bill where it is appropriate.

APPROVED RATES
Effective for service rendered on and after July 21, 2026

APPLICABILITY

Applicable in entire territory served by the Company.

RATE

A Distribution System Improvement Charge (DSIC) will be applied as of the effective date below to the minimum charge and rate components of the bills of all general domestic, commercial, industrial, sale for resale, public fire protection service, and private fire protection service customers.

Effective Date: July 21, 2026

DSIC Components:

Minimum Charge Component	4.72%
Rate Component	4.72%

APPROVED RATES
Effective for service rendered on and after July 21, 2026

LOCAL TAX SURCHARGE

When any municipal corporation or other political subdivision within the service area imposes a business and occupation tax, privilege tax, public utilities tax, excise tax or any other tax based upon a percentage of gross revenues from water sales, within the territorial limits of the municipal corporation or other political subdivision, such taxes, shall be filed as a "surcharge" to the customer receiving service within said territorial limits. The "surcharge" shall be computed at the appropriate effective tax rate levied by the municipal corporation or political subdivision, giving consideration to the additional State Business and Occupation Tax resulting therefrom.

The monthly bills to such customers referred to above will reflect the aggregate amount resulting from the Base Rate, Minimum Charge and this Local Tax Surcharge. Customers receiving service in the following municipalities or political subdivisions shall pay a surcharge based upon the following effective surcharge rates.

<u>Municipality or Political Subdivision</u>	<u>Assessed Local Tax Percent</u>	<u>Effective Surcharge Percent (1)</u>
City of Beckley		
B&O Tax	4.00	4.367
Excise	2.00	2.137
Town of Mabscott		
B&O Tax	3.50	3.800
Excise	2.00	2.137
Town of Sophia		
B&O Tax	3.25	3.520
Excise	2.00	2.137

(1) Computed as follows:
$$\frac{\text{Local Tax Rate}}{1 - (\text{Local Tax Rate} + \text{State B\&O Tax Rate})}$$

Public Service Commission of West Virginia

201 Brooks Street, P.O. Box 812
Charleston, West Virginia 25323

Phone: (304) 340-0300
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April 30, 2026

Electronic Service Only

Todd M. Swanson, Esq.
Counsel, Beckley Water Company
Steptoe & Johnson PLLC
PO Box 1588
Charleston, WV 25326-1588

RE: Case No. 25-0841-W-42T
Beckley Water Company

Dear Mr. Swanson:

All parties in this case have provided the Executive Secretary with their email address. The Commission Order issued today was served by email on the above-listed parties.

Documents submitted to the Public Service Commission of West Virginia may be 1) uploaded to its public website, 2) subject to public disclosure under the West Virginia Freedom of Information Act, and/or 3) subject to disclosure under the West Virginia Open Governmental Proceedings Act. Do not submit personal information with your filings. The Commission is not responsible for confidential or personal information included with your submission. A list of personal information is available here: http://www.psc.state.wv.us/Privacy_Policy/WhatisPII.htm

If you have provided an email address you will automatically receive notifications as documents are filed in this proceeding. The email notifications allow recipients to view a document within an hour from the time the filing is processed. If you have not provided your email address, please send an email to caseinfo@psc.state.wv.us and state the case number in the email subject field.

Sincerely,


Karen Buckley
Executive Secretary

KB/ah